

ANNUAL SERVICE CONTRACT

This service contract between Water Works, Inc. and _____ (client) is valid for the Spring of _____ and the Fall of _____. This Service Contract will cover labor for the following services, up to the 1st hour; additional hourly rates apply after the 1st hour. The Service Contract must be paid prior to scheduling initial appointment. Pricing as follows:

\$300.00 for 12 zones or less **\$400.00 for 13-24 zones**
If over 24 zones, please contact our office for pricing.

NOTE: an additional charge of \$100.00 will be added to systems that operate using a lake pump.

1. Spring Irrigation Start-UP
 - a. Run system to check coverage
 - b. Make adjustments as needed
 - c. Replacement or Repair of up to 6 sprinkler heads (If damaged only and only at time of service).
 - d. Reprogram Irrigation Controller (if needed)
2. Fall Irrigation Winterization
 - a. Check all irrigation lines (blow-out with air-compressor)
 - b. Winterize backflow prevention assembly device (removal)
 - c. Deactivate irrigation controller

OPTIONAL SERVICES (Initial option(s) desired)

1. Mid-Season Tune-up (Additional \$100.00) _____
 a. Check irrigation system to ensure it is operating at optimal performance (Initial)
 b. Check Coverage
 c. Make adjustments as needed
 d. Replacement or Repair of up to 4 sprinkler heads (if damaged only)
 e. Reprogram irrigation controller (if needed)

2. Certification of Backflow Prevention Assembly/RPZ Valve (Additional \$130.00) _____
 This service is required by various city/state ordinances on an annual basis. (Initial)

I agree to pay \$_____ for the total cost of the Service Contract including chosen options.
Contracts not valid until paid in full, we accept MasterCard, Visa, and Discover, check or money order by mail.

CC# _____ EXP: _____ V-CODE: _____
*****THIS SERVICE CONTRACT IS NON-REFUNDABLE AND NON-TRANSFERABLE*****

 Customer Name

 Billing Address

 City State Zip Code

 Home Phone/Alternate Phone

 Email

I GIVE AUTHORIZATION FOR WATER
 WATER WORKS INC. TO PROVIDE THE ABOVE
 CONTRACTED SERVICES. IN THE EVENT I AM NOT
 HOME FOR A SCHEDULED APPOINTMENT, SERVICES
 MAY BE PERFORMED. IF ACCESS OF THE SYSTEM IS
 NOT READILY AVAILABLE TO THE SERVICE
 TECHNICIAN, I AGREE TO PAY THE ADDITIONAL
 COST OF A RETURN SERVICE CALL.

 Signature

Offering the following services: Irrigation, Landscape Lighting, Fertilizer Injector Systems, RPZ certifications and more.

To maintain our high quality of customer service, Water Works Inc. is always striving to make servicing your irrigation system easier for you. To ensure the high quality of your system and **to preserve your warranty only Water Works employees are to work on your system.**

If you are interested in saving money on your yearly maintenance, please review the Service Contract we offer. By purchasing the service contract you will **save money** and receive **preferred customer service and scheduling**. If you choose to pay for services on an as needed basis, a Credit Card Number is required to hold your appointment. No charges will be billed until services are performed. Service contracts MUST be paid for in full prior to scheduling your initial appointment and you may pay online @ www.4waterworks.com. When filling out the Service Contract, please complete all information including name, address, phone# and email address, any options desired, credit card information (if applicable) and signature.

It is strongly recommended that you call when you receive this letter, for your desired start up or winterization date. If you are not able to call at this time, then it is recommended that you call at least four weeks prior to your desired start up or winterization date.

It is the customers' responsibility to call for Start up's, tune up's, winterizations, and other service related calls. **We require someone to be home at the time of all Service Calls**, (unless you have informed the office on how you would like us to enter your home).

All appointments MUST be cancelled 24 hours prior to avoid a \$120.00 NOT AT HOME CHARGE.

Water Works has the right to cancel and reschedule any appointment due to severe weather conditions.

Should you encounter any problems with your system after a service call, please call with in **three business** days to avoid any further charges.

Please do not hesitate to call our customer service department with any questions or comments. We can be reached at 815-385-5599.

WATER WORKS STAFF